



1.866.333.2466  
(toll free)

## Finding the right resources just got easier

**“Disability Linkage Line provided resources, ideas and suggestions that I had not even imagined. I am very grateful to have had such a knowledgeable resource.”**

**Q: What is Disability Linkage Line?**

**A:** Disability Linkage Line is a single, statewide information and referral resource for all your disability-related questions. We make it easy for you to explore available options and choose the services that are right for you.

**Q: How do I use Disability Linkage Line?**

**A:** Simply call the toll-free number Monday through Friday, 8:30 a.m. to 4:30 p.m., and you'll automatically be routed to a resource specialist in your area.

**Q: How does Disability Linkage Line work?**

**A:** Disability Linkage Line provides free, confidential assistance that links Minnesotans with disabilities to local and statewide resources. A resource specialist will answer your call, listen to your needs, explore possible options with you, and provide you the information you need.

If we can't answer your question or refer you to resources immediately, we'll research your situation and get back to you promptly. At your request, we can follow up to determine whether your needs were met or whether you would like the names of additional resources.

**Q: When should I call Disability Linkage Line?**

**A:** Anytime you have a question or need information about disability-related resources or services. There are no “wrong” questions—our goal is to try to provide you information on any topic related to disabilities, community resources or living independently. Some areas in which we specialize include employment, disability benefits, housing, modifications, assistive technology, personal care assistance, and disability awareness and rights.

**Q: Who can use the Disability Linkage Line?**

**A:** Anyone can call the Disability Linkage Line. It is specifically designed for Minnesotans with disabilities or chronic illnesses and their families, caregivers or service providers.

**Q: Is information available in other formats?**

**A:** The database of information used by Disability Linkage Line is available online, 24 hours a day, at [www.MinnesotaHelp.info](http://www.MinnesotaHelp.info). TTY/TDD users can access Disability Linkage Line through Minnesota Relay (711 or 800-627-3529). This fact sheet, as well as any information sent to you by Disability Linkage Line, is available in Braille or other formats at your request.

**“I'm very pleased with this service! Disability Linkage Line researched my situation and got back to me within an hour, then called back in about a week to follow up, which was excellent.”**